

amadeus

Your technology partner



PROVIDER CODE FOR SOUTHERN AFRICAN RENTALS: IM

DIRECT SELL ENTRIES

METHODS OF PAYMENT – the following entries are to be used for the various payment methods. Please include the customer's SA ID number with all entries, to allow us easy identification:

PLATINUM CLASS CARD WITH A VOUCHER

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/ID-7001010101010
/SI-VCHR-S123456789

PLEASE ALWAYS INCLUDE THE PLATINUM CLASS CUSTOMER'S SA IDENTITY NUMBER

PLATINUM CLASS CARD WITH A CREDIT CARD

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/ID-7001010101010
/G-CCVI1234123412341234EXP1015

PLEASE ALWAYS INCLUDE THE PLATINUM CLASS CUSTOMER'S SA IDENTITY NUMBER

PLATINUM CLASS CARD

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/G-IPC123456789
/ID-7001010101010

'READY' VOUCHER (S-VOUCHER) PREVIOUSLY KNOWN AS SPEEDLINE

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/
ID-700101010101010/SI-VCHR-S123456789

PLEASE ALWAYS INCLUDE THE CUSTOMER'S SA IDENTITY NUMBER

CORPORATE VOUCHER (C-VOUCHER)

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/
SI-VCHR-C123456789

TRAVEL VOUCHER (T-VOUCHER)

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/
SI-VCHR-T123456789/RC-DISC1

A PROMOTION CODE (RC) MUST BE INCLUDED WITH THIS ENTRY

CREDIT CARD

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/
G-CCVI1234123412341234EXP1010/RC-DISC1

/G-CCAX3770123412341234EXP1010 - American Express Card

/G-CCDC3613123412341234EXP1010 - Diners Card

/G-CCCA5120123412341234EXP1010 - Master Card

/G-CCVI4901123412341234EXP1010 - Visa Card

'PRICING' OR 'REFERRAL' VOUCHERS ARE NOT VALID FORMS OF PAYMENT, THEREFORE A CREDIT CARD MUST BE ADDED AS A METHOD OF PAYMENT

PRICING VOUCHER (K-VOUCHER)

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/
G-CCVI1234123412341234EXP1010/SI-VCHR-K1234567

REFERRAL VOUCHER (R-VOUCHER)

CSIMCPT10OCT-12OCT/VT-CDMR/ARR-1000-1100/
G-CCVI1234123412341234EXP1010/RC-DISC1/SI-VCHR-R1234567

A PROMOTION CODE (RC) MUST BE INCLUDED IN THIS ENTRY

AMADEUS INFORMATION PAGES

GG IM

GG IM CPT

CPO IM CPT

CPT IM CPT/VEH (vehicle types) /COV- (insurance) /TAX- etc.

DELIVERY/COLLECTION

The following codes and examples can be used for customers wanting their vehicles collected and/or delivered:
A1 – Location Address (maximum 60 characters)

SELLING A CAR WITH A DELIVERY AND COLLECTION FROM THE SAME ADDRESS:

CSIMJNBE0210OCT-12OCT/VT-CDMR/ARR-1000-1000/
G-CCVI1234123412341234EXP1010/DO-JNBE02/RC-DISC1/
DEL-A1-EUROPCAR HOUSE 16 ERNEST OPPENHEIMER RD
BRUMA JHB TEL 011 574 1000/COL-A1-SAME

SELLING A CAR WITH DELIVERY AND COLLECTION TAKING PLACE AT DIFFERENT ADDRESSES:

CSIMJNBE0210OCT-12OCT/VT-CDMR/ARR-1000-1000/
G-CCVI1234123412341234EXP1010/DO-JNBN06/RC-DISC1/
DEL-A1-EUROPCAR HOUSE 16 ERNEST OPPENHEIMER RD
BRUMA JHB TEL 011 574 1000/COL-A1-EUROPCAR CNR 5TH
& MAUDE ST SANDTON TEL 011 884 4016

OPTIONAL FIELDS

Arrival Time
Different drop-off location from pick-up
Frequent Traveller number
South African ID number
Promotion Code
Unique Pin Number (UPN)

EXAMPLE

/ARR-0800
/DO-JNBN04
/FT-SA123456
/ID-7001010101010
/RC-DISC1
/BA-1234567890

Supplementary Information:

Voucher Number /SI-VCHR-S123456789
Order Number /SI-ORD-1234
Cost Centre Number /SI-CC-1234

Special Equipment:

CSI – Baby Seat Infant /SQ-CSI
CST – Child Seat Toddler /SQ-CST
NAV – Navigation Unit /SQ-NAV

24-HOUR CALL CENTRE 0861 131 000

email: info@europcar.co.za

AMADEUS CUSTOMER SERVICE: 0800 11 23 29

RENTAL LOCATION CODES

SOUTH AFRICA

AEROTON	JNBS02	PIETERMARITZBURG AIRPORT	PZBT01
ARCADIA – PRETORIA	PRYC01	PIETERMARITZBURG CITY	PZBC01
BELA BELA	PRYN04	PINETOWN	DURW01
BELLVILLE	CPTN01	PLETTENBERG BAY	PBZC01
BENONI	JNBE01	PORT ELIZABETH AIRPORT	PLZT01
BETHLEHEM	HRSW01	PORT ELIZABETH	
BLOEMFONTEIN AIRPORT	BFNT01	–DELIVERY/COLLECTION ONLY	PLZC01
BLOEMFONTEIN CITY	BFNC01	POTCHEFSTROOM	KXEE01
BRAAMFONTEIN	JNBW01	PRETORIA NORTH – WONDERBOOM AIRPORT	PRYN03
BRUMMERIA – PRETORIA	PRYE01	RANDBURG	JNBN04
CAPE TOWN INTERNATIONAL AIRPORT	CPTT01	RANDPARK RIDGE	JNBN08
CAPE TOWN – SOUTHERN SUN WATERFRONT	CPTR02	RICHARDS BAY AIRPORT	RCBT01
CAPE TOWN CITY CENTRE	CPTC01	RONDEBOSCH	CPTS01
CAPE TOWN – WESTIN GRAND HOTEL	CPTR01	ROSEBANK	JNBR01
CENTURION – PRETORIA	WKFR01	RUSTENBURG	NTYS01
DURBAN CITY	DURC01	SANDTON EYE CENTRE	
EAST LONDON AIRPORT	ELST01	(BELOW BLU RADDISON HOTEL)	JNBN03
EAST LONDON		SANDTON GAUTRAIN	JNBN02
– DELIVERY/COLLECTIONS ONLY	ELSC01	SANDTON SOUTHERN SUN HOTEL	JNBN06
ELLISRAS/LEPHALALE	ELLC01	SECUNDA	JNBE03
ERMELO	ZECE01	SPRINGBOK	SBUC01
FOURWAYS	JNBC07	ST LUCIA	RCBN01
GATEWAY INT AIRPORT – POLOKWANE	PTGT01	STELLENBOSCH	CPTE01
GEORGE AIRPORT	GRJT01	SUNNINGHILL - MEGAWATT PARK	JNBC05
GEORGE DELIVERY/COLLECTIONS ONLY	GRJC02	UMHLANGA ROCKS	DURN02
GERMISTON - RAND AIRPORT	JNBE02	UMTATA AIRPORT	ELSN01
GRAHAMSTOWN	PLZE01	UPINGTON AIRPORT	UTNT01
HARRISMITH	LAYC03	UPINGTON CITY	UTNC01
HOEDSPRUIT	HDSC01	VANDERBIJLPARK	JNBW03
HOWICK	PZBN01	VRYHEID	NCSC03
JEFFREY'S BAY	PLZW01	WITBANK	JNBE04
JOHANNESBURG CITY CENTRE	JNBC06		
KATHU	SISN01	NAMIBIA	
KIMBERLEY AIRPORT	KIMT01	EROS	WDHS02
KING SHAKA INT. AIRPORT – DURBAN	DURT01	ONDANGWA	WDHN01
KLERKSDORP	KXEC01	ORANJEMUND	WDHC02
KNYSNA	GRJE01	SWAKOPMUND	SWPC01
KOKSTAD	MGHN01	TSUMB	TSBC01
KRUGER MPUMALANGA INT AIRPORT		WALVIS BAY	WVBC01
– NELSPRUIT	NLPT01	WINDHOEK AIRPORT	WDHT01
KRUGER PARK GATEWAY AIRPORT		WINDHOEK CITY	WDHC01
– PHALABORWA	PHWT01		
LADYSMITH	LAYC01	BOTSWANA	
LANGEBAAN	CPTC04	GABORONE	GBET01
LANSERIA AIRPORT	JNBT03		
MAFIKENG	PRYW01	SWAZILAND	
MARGATE AIRPORT	MGHT01	MATSAPHA AIRPORT	MTST01
MELROSE ARCH	JNBC03	MBABANE	QMNC01
MIDRAND GRAND - CENTRAL AIRPORT	JNBN07		
MOBENI	DURS01		
MOGALE CITY (KRUGERSDORP)	JNBW08		
NEWCASTLE	NCSC01		
OR TAMBO INT. AIRPORT – JOHANNESBURG	JNBT01		